

# BARRYMORE MEDICAL CENTRE

9 Barrymore Road, Greenvale 3047 Phone: 9333 5943 Fax: 9333 3119

reception@barrymoremedicalcentre.com.au

# Our practice philosophy

Barrymore Medical Centre aims to provide thoughtful medical care to families and individuals by keeping up-to-date with medical innovations and you efficient personal service.

#### **Billing arrangements**

The practice is a mixed billing and private billing weekends and public holidays. If you do not have a Medicare card, a consultation fee of \$40.00 applies. Long consultations and procedures attract additional charges for non Medicare card holders.

#### **Booking a long appointment**

Booking a long appointment is important for more complex problems - pap smears, insurance medicals, health reviews, counselling, a second opinion etc. If more than one person from your family wishes to see the doctor at the same time, please ensure a separate appointment is made for each family member.

# **Despite our best intentions**

We may run late!

This is because someone has needed unexpected medical urgent attention. We thank you for your patience if this occurs.

# Communication

A doctor is available during normal surgery hours for emergency advice. Our staff are experienced in deciding the appropriate response to any phone request.

#### **Follow Up**

A computerised reminder system is available and is used for follow up of many medical conditions. if you wish to participate in this, please inform your doctor.

The practice participates in state and national registers.

# **Appointments**

The practice offers an appointment system as well as a walk-in system. Appointments are treated as priority and anyone without an appointment may be waiting a long period of time.

#### **Home Visits**

If you require a home visit for special reasons, please contact reception to arrange.

# **After Hours & Emergency**

In the case of medical treatment after hours please call 03 70384703
This service provides 24 hour care and all consultations are reported back to your doctor at the clinic.
For all emergency cases please call 000.

The nearest hospital is The Northern Hospital 8405 8000

#### Referrals

Doctor at this practice are competent at handling common health problems. when necessary, they can use opinions from specialists. You can discuss this openly with your GP.

## **Patient Feedback**

We would like to hear about your concerns complaints or suggestions. please feel free to talk to your GP or the Practice Manager regarding any issues. if you prefer, you can contact the Health Services Commissioner on: 1300 582 113.

# **Patient Privacy**

The practice committed to maintaining the confidentiality of your personal health information. It is the policy of this practice to maintain security of personal health information at all times and to ensure that this information is only available to authorised members of staff and comply with the Privacy Act.

#### PRACTICE DOCTORS

Dr. Asim Akram

Dr. Evgeny Afanasyev

Dr. Muhammed Usman

Dr. Ati Hanafiah (Female)

Dr. Shariffudin Sidik

Dr. Erika Mustika (Female)

Dr. Usman Ahmed

Dr. Abdulazi Ali

Dr. Sharmalie Atukorala (Female)

# PRACTICE HOURS

Monday-Friday 9.00 am-9.00 pm Saturday 9.00 am-6.00 pm Sunday

10.00am-2.00pm

# ALLIED HEALTH SERVICES

Osteopathy Physiotheray Dietitian